



Network for  
Practices Ltd

# Introducing Effective Patient Engagement (Getting Started)

**Date:** 7<sup>th</sup> July 2022  
**Times:** 1330 - 1630  
**Venue:** Microsoft Teams Platform  
**Places available:** 12

**Fee/s:**

NfP Members	£55
Non Members	£100

[www.networkforpractices.co.uk](http://www.networkforpractices.co.uk)

## Trainer Information

Richard is an experienced senior manager within the NHS having joined the sector in 2006 from the military where he became head of NHS Fraud Investigation prior to moving on to working for NHS England at the Strategic Clinical Network. He has since taken up senior roles in primary care across England and Wales which have included positions as primary care business/programme manager. A seasoned trainer in a variety of sectors since 1998, but predominantly in health management education. His passion is in supporting and delivering primary care development having been an integral training provider of the GP Forward View role out across the UK prior to taking up his most recent position as a Primary Care Business Manager in North Wales.

**This workshop is suitable for: All primary care staff, clinical and non-clinical in addition to chosen patient representatives**

---

## Introduction

This half-day workshop is aimed at those organisations or individuals who are keen to explore the benefits of effective patient engagement through the design of positive strategies that will bring added benefit to both the organisation and patient community through the introduction of patient engagement groups, communication strategies and positive 'collective' attitudes to joint consultations. Wanting to create positive patient attitudes to your organisation's development plans? Then come and join us on this workshop.

## Aims

This workshop is aimed at delivering positive attitudes and strategies to those who are keen on introducing effective patient engagement to their organisation's development.

## Learning Outcomes

By the end of the workshop, you will have:

- Discussed the joint benefits of effective patient engagement
- Understood the value of introducing patient engagement groups/forums would bring to your strategic plans
- Benchmarked the learnings and best practice in the introduction of Patient Participation Groups [PPGs]
- Designed the outline towards your future Patient Engagement plans and policies
- Created the framework required to enable patients to be invited into the organisation fold as your 'critical friend'.

## Booking Information

To book a place/s email

[bookings@networkforpractices.co.uk](mailto:bookings@networkforpractices.co.uk)

*Our acceptance of your booking brings into existence a legally binding contract between us on the following Terms & Conditions - If places are booked but cancelled before payment has been made or a candidate DNAs, the fee will remain due. Cancellations will attract a refund if the course is subsequently fully booked. To avoid any confusion, we ask that Cancellations are by email only. We will make every effort to resell the cancelled place. Where places are free a £25 charge will be applied to cancellations/DNAs. Payment is required within 14 days from date of invoice.*

**Registered Office: Frome Medical Centre, Enos Way, Frome, Somerset, BA11 2FH**

Network for Practices Ltd Company No 06435074. - Incorporated at Companies House, Cardiff 22<sup>nd</sup> November 2007