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### Trainer Information

**Roger Hoke** has had a long career in healthcare and teaching - both within the hospital and university environment and has a wealth of experience in teaching clinical skills.

Having graduated with an Honours degree in Applied Biomedical Science from the University of Portsmouth, he proceeded to obtain a Post-Graduate Certificate in Teaching and Learning in Higher Education.

He is also a Registered Operating Department Practitioner and sits on the Executive Committee of the National Association of Phlebotomists. A regular contributor to NAP Newsletters, he is also the Editor and co-author of the NAP Manual & Practice Portfolio. He is also the author of 'Phlebotomy'; co-author of the European Federation of Laboratory Medicine - Phlebotomy Standard, in addition to being an Expert Witness for NHS Litigation Authority (Phlebotomy Injuries).

#### To book a place/s email

[bookings@networkforpractices.co.uk](mailto:bookings@networkforpractices.co.uk)

*Our acceptance of your booking brings into existence a legally binding contract between us on the following Terms & Conditions - If places are booked but cancelled before payment has been made or a candidate DNAs, the fee will remain due. Cancellations will attract a refund if the course is subsequently fully booked. To avoid any confusion, we ask that Cancellations are by email only. We will make every effort to resell the cancelled place. Where places are free a £25 charge will be applied to cancellations/DNAs. Payment is required within 30 days from date of invoice.*

## Phlebotomy Training

**Date:** 23<sup>rd</sup> April 2024  
**Times:** 0930-1630  
**Venue:** Rowdefield Farm Training & Education, SN10 2JE  
**Places available:** 14  
**Fees:** NfP Members £105 / Non-Members £150

**This workshop is suitable for: Nurse Associates, GP Associates, HCSWs, Pharmacy Technicians, HCAs and other appropriate staff**

*The full training day is an **Introduction to Phlebotomy** to prepare candidates for supervised clinical practice which is essential for safe patient care. Competency is then gained through clinical supervision and experience with a variety of patients, back at Practice.*

### Learning Outcomes - Participants will have:

- An understanding of the basic anatomy and physiology relevant to phlebotomy
- An understanding of problems that are possible to encounter with phlebotomy
- A foundation of knowledge on which to base practical solutions to problems likely to be encountered
- An understanding of safe practice
- An understanding of pre-analytical errors and the correct procedure necessary to achieve appropriate diagnostic results
- A safe and secure approach to good practice when obtaining venous blood sample, and the application of health and safety measures relevant to the procedure
- An understanding of the need for the application of standard precautions for infection prevention and control
- All techniques taught comply with the recommendations from the National Association of Phlebotomists, and International Standards (Clinical Laboratory Standards Institute (CLSI) & (EFLM) European Federation of Laboratory Medicine).

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## AM

- Overview of phlebotomy in the UK – importance of a standard procedure
- Importance of correct patient identification
- Incidence of 'Wrong Blood In Tube'
- Pre-analytical errors – causes / effect and ways of avoidance
- Standard Precautions - Health & Safety (Sharp Instruments in Healthcare) Regulations 2013
  - needle stick injury
  - Hep B vaccination
- Technique
  - Applying disposable tourniquets
  - Practice palpating veins
  - Skin prep / gloves / Best Practice
- A & P of arm
  - Choosing suitable veins
  - Nerves, tendons, arteries
- Blood Specimens
  - fasting / non-fasting / time
  - Order of draw
- Questions & Answers

## PM

- Practical session using vacuum tubes and needles
- Applying tourniquet & Order of Draw
- Practical - Winged Collection Sets & operation of safety guards
- Finding 'difficult veins' and clinical conditions that can present problems

*"Interesting, engaging and fun"*

*"Very interactive session – clearly explained"*

*"Roger is really knowledgeable, but also very funny"*

**All Candidates attending the full day Introduction training will receive a copy of 'Phlebotomy' by Roger Hoke and a copy of the NAP Manual & Practice Portfolio (which includes the assessment section).**

**Registered Office: Frome Medical Centre, Enos Way, Frome, Somerset, BA11 2FH**

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