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### **Trainer Information**

Richard Marriot is an experienced senior manager within the NHS. He joined the sector in 2006 from the military, where he became head of NHS Fraud Investigation prior to moving on to working for NHS England at the Strategic Clinical Network, as well as supporting the development of primary care services across England and Wales, prior to taking up a role in North Wales as a primary care lead.

He has a passion for supporting the development of people and service and has recently departed from his position managing the delivery of service across three surgeries in North Wales, taking up the position of Director of a large health centre in Manchester.

### **Booking Information**

## To book a place/s email bookings@networkforpractices .co.uk

Our acceptance of your booking brings into existence a legally binding contract between us on the following Terms & Conditions - If places are booked but cancelled before payment has been made or a candidate DNAs, the fee will remain due. Cancellations will attract a refund if the course is subsequently fully booked. To avoid any confusion, we ask that Cancellations are by email only. We will make every effort to resell the cancelled place. Where places are free a £25 charge will be applied to cancellations/DNAs. Payment is required within 30 days from date of invoice.

# **Optimising Access – NHS Wales**

Date:	11 <sup>th</sup> July 2024	
Times:	1330-1630	
Venue:	Microsoft Teams Online Platform	
Places available:	12	
Fee/s:	NfP Members Non Members	£60 £105

This workshop is suitable for practice managers, partners and senior managers.

## Introduction

This short workshop supports primary care providers with their efforts to optimise access by setting out the evidence on continuity of care, its impact on clinical outcomes and wider health services, its importance to patients and GPs, and the relationship between improved access initiatives and continuity of care within general practice. The workshop aims to help providers, commissioners and policy-makers maximise the opportunities to improve continuity provided by the additional investment in primary care to support improved access. It examines how to achieve the optimal balance between these two dimensions of care when redesigning services for local populations.

### Aims

This short workshop aims to provide each delegate with a firm understanding of the relationship between continuity or care and access while gaining better understanding on how to maximise access through periods of redesign.

### **Learning Outcomes**

It is intended that each delegate will, on the completion of this workshop, gain:

- Focused understanding on current access models, their benefits and challenges
- Focused understanding on the key relationship between continuity and access
- Understanding on the methods available to sure improvement in access optimisation
- An informed understanding on the various products available to support the optimising of access
- Better understanding on how practices can improve their QIF access outcomes.