



Network for
Practices Ltd

www.networkforpractices.co.uk

Consultant Information

Richard Marriot is a seasoned primary care director manager, involved in designing, implementing, and delivering NHS operational activities and improvement since 2006 across both England and Wales. Formerly in the military, Richard has a passion for supporting organisations and individuals in their intentions to develop and improve. He is now focused on his consultancy work providing bespoke programmes of improvement and locum support to the primary care sector where he applies his extensive experience in practice and programme manager positions. Richard has also been employed as an Associate Trainer for Thornfield's [FPM] where he delivered risk, change and contingency management courses in addition to Institute of Leadership and Management training for senior management. He is passionate around supporting organisations and their need to remain resilient to the current risks and challenges, evident within the primary care sector.

Booking Information

To book a place/s email

bookings@networkforpractices.co.uk

Our acceptance of your booking brings into existence a legally binding contract between us on the following Terms & Conditions - If places are booked but cancelled before payment has been made or a candidate DNAs, the fee will remain due. Cancellations will attract a refund if the course is subsequently fully booked. To avoid any confusion, we ask that Cancellations are by email only. We will make every effort to resell the cancelled place. Where places are free a £45 charge will be applied to cancellations/DNAs. Payment is required within 30 days from date of invoice.

Effective Management of Poor Performance

Date: 9th December 2025
Times: 0930-1130
Venue: Zoom Online Platform

Places available: 12

Fee/s:	NfP Members	£60
	Non Members	£105

This course is suitable for: Practice staff with a responsibility towards people management

This interactive workshop is designed to support service providers in managing the key workforce risk of poor performance. There is a clear need for organisations to be well-versed in the manner they approach and deal with issues concerning staff performance.

Aims:

- What is Performance Management?
- Why is managing performance important?
- How to get Performance Management right
- Measuring staff performance
- Maintaining effective Performance Management arrangements
- Approaches to staff development
- Research and case studies.

Learning Outcomes:

By the end of the workshop participants will:

- Have gained better understanding of the need for effective Performance Management
- Have gained greater confidence in dealing with matters of workforce performance
- Have been introduced to different approaches to Performance Management
- Be applying safer approaches.

Registered Office: Frome Medical Centre, Enos Way, Frome, Somerset, BA11 2FH

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