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### **Trainer Information**

Alex Bunn is an experienced data protection professional who has delivered Information Governance education and solutions in the health & care sector for over 10 years, and has a background in Counter Fraud. He has built a strong, trusted reputation for providing practical, understandable advice, guidance and education on all legal, regulatory and best practice issues relating to personal information. Alex holds a practitioner qualification in UK data protection law. He is an Information Governance Consultant for the South. Central and West Commissioning Support Unit of the NHS who are working with Network for Practices Ltd to provide this training.



#### **Booking Information**

### To book a place/s email bookings@networkforpractices .co.uk

Our acceptance of your booking brings into existence a legally binding contract between us on the following Terms & Conditions - If places are booked but cancelled before payment has been made or a candidate DNAs, the fee will remain due. Cancellations will attract a refund if the course is subsequently fully booked. To avoid any confusion, we ask that Cancellations are by email only. We will make every effort to resell the cancelled place. Where places are free a £25 charge will be applied to cancellations/DNAs. Payment is required within 30 days from date of invoice.

# **Incidents & Data Breaches**

## in General Practice

(Online Learning Seminar)

Date: Times: Venue: Places available: 18<sup>th</sup> September 2024 1330 - 1430 Microsoft Teams Online Platform 13

Fee/s:

NfP Members £35 Non Members £80

This workshop is suitable for: practice managers, IT leads, Data Protection Officers and GPs.

### Introduction

Incidents can happen in spite of all reasonable steps to avoid/prevent them... in fact there's around 2,000 data breaches reported by health organisations each year (that's 5-6 per day! ...that are reported) ...but when is an 'incident' a 'data breach' and what should you do? This workshop will equip you with the knowledge that you need to identify and handle an incident or data breach in a practical and effective way.

Agenda/topics covered:

- When is an incident a data breach?
- What should we do if we have a data breach?
- When do we need to report a data breach? How do we report a data breach?
- Questions/answers... Should we get insurance?

Learning objectives:

- Ensure staff can recognise a 'data breach'
- Ensure the right processes are in place to manage a data breach
- Know how and when to report a data breach